

ASC - Authorized Service Calls Matrix Information

Packages	Authorization Name	Course Duration HH:MM	Pre-Requisite
Client Foundations Package	Dell Technologies DSP Foundations V3	3:00	Includes Security
	DSP Dell Client Foundations 2023	3:00	Dell Technologies DSP Foundations V3
Client Advanced	DSP Dell Client Advanced 2022 V3	2:00	DSP Dell Client Foundations 2023
Cloud Client Package	DSP Dell Wyse Thin Client 2023	2:00	DSP Dell Client Foundations 2023
Server Corrective Maintenance	Dell Technologies DSP Foundations V3	3:00	Includes Security 2023
	DSP Dell PowerEdge Corrective Maintenance V3	2:20	Dell Technologies DSP Foundations V3
	DSP Dell PowerEdge XR11, XR12 Corrective Maintenance V3	2:00	DSP Dell PowerEdge Corrective Maintenance V3
	DSP Dell PowerEdge XE8545 Corrective Maintenance V3	0:45	DSP Dell PowerEdge Corrective Maintenance V3
Storage Corrective Maintenance	DSP Dell Storage Corrective Maintenance V3	2:20	DSP Dell PowerEdge Corrective Maintenance V3
	DSP Dell PowerStore Corrective Maintenance V3	3:00	DSP Dell Storage Corrective Maintenance V3
Networking Corrective Maintenance	DSP Dell Networking Corrective Maintenance V3	2:00	DSP Dell PowerEdge Corrective Maintenance V3

* Removed column 'Equivalent' as no equivalent path setting for any new authorization moving forward.

03-May-2023