Dell Client Systems Support and Troubleshooting Achievement

Achievement Description

Proven Professional Website

Engage with your peers in our **Proven Professional Community**.

Achievement Overview

This achievement focuses on basic troubleshooting steps to resolve issues when deploying client systems. Topics include troubleshooting hardware, network connectivity, setup, data migration, and data wiping..
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Achievement Requirements

To complete the requirements for this achievement you must:

1. Pass the following achievement assessment on or after August 14, 2024
   Dell Client Systems Support and Troubleshooting Assessment

Note: These details reflect achievement requirements as of **August 14, 2024.**

*The Proven Professional Program periodically updates program requirements. Please check the **Proven Professional CertTracker** website regularly for the latest information.

Dell Inc.
Hopkinton
Massachusetts
01748-9103
1-508-435-1000
In North America
1-866-464-7381

Dell Client Systems Support and Troubleshooting Achievement D-CLS-ST-A-00

Assessment Description

Overview

This assessment validates an understanding of basic support and troubleshooting for implementation and deployment of systems.

Key Topics

Topics likely to be covered in this assessment include:

- Basic troubleshooting
- Troubleshooting hardware
- Network connectivity
- Setup
- Data migration
- Data wiping

Recommended Training

The following curriculum is recommended for candidates preparing to take this assessment.

Please complete one of the following courses

Course Title	Course Number		Mode
Dell Client Systems Support and Troubleshooting 2022	ESCLID05029		On-Demand

Note: These exam description details reflect contents as of **August 14, 2024.**

The Proven Professional Program periodically updates exams to reflect technical currency and relevance. Please check the Proven Professional website regularly for the latest information.

Dell Technologies believes the information in this document is accurate as of its publication date. The information is subject to change without notice.