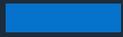


Dell Learning Hub Partner Learner Tutorial



11/20/2025

Demonstration Video Option

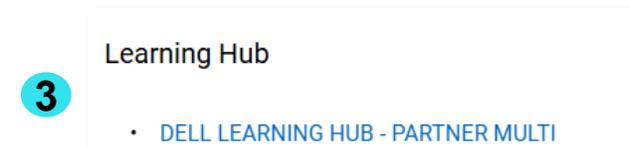
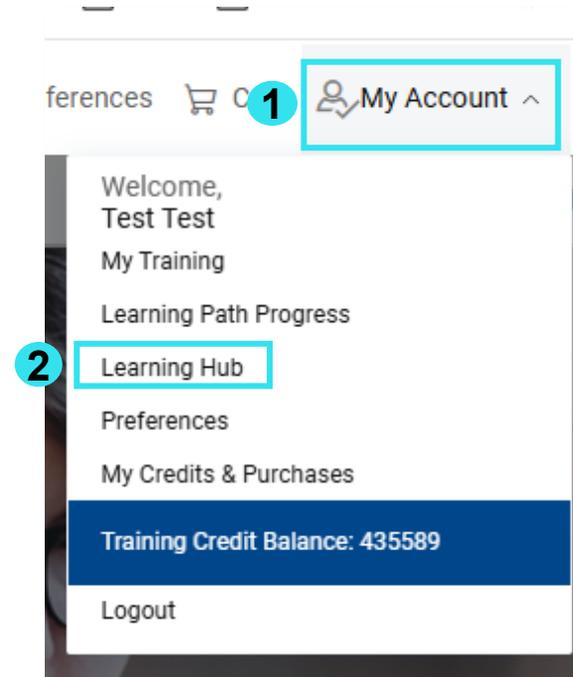
For your convenience, the information contained within this deck is also available via a walk-through demonstration video.

Please click [here](#) to access the video.

Accessing your Dell Learning Hub

Accessing your Learning Hub:

- 1 From the **Partner Academy** or logged into **learning.dell.com** with your partner credentials, click on the **My Account** menu option.
- 2 Select **Learning Hub** from the drop-down menu.
- 3 Select the **Learning Hub Collection** you want to view from the pop-up window.
 - The competency-aligned packages and courses will be located in the Learning Hub Collection named for your Partner Plan. Example of those Plan names include:
 - Dell Learning Hub - Partner Single
 - Dell Learning Hub - Partner Multi
 - Dell Learning Hub - Partner Multi Plus
 - Dell Learning Hub - Team - [Your Team's Name]
 - If you only have access to one Learning Hub Collection, you will not see the pop-up window and your Collection page will automatically display as shown in the next slide.



- To sign in to learning.dell.com, click on the **Sign In** button on the top right corner of the page and enter your partner credentials. Once you are signed in, you will see the **My Account** menu option in the top right corner of the page.
- If you are signed into the [Partner Portal](#), click on the **Training** menu option. Once you are on the Training page, click on the **Enter the Partner Academy** button. Once you are in the Partner Academy, you will see the **My Account** menu option in the top right corner of the page.

Collection Welcome Page

- Once you have selected the Learning Hub you want to view in the previous slide, you will be taken to the Collection Welcome Page.
- To access the courses and packages in the Learning Hub Collection, click on the Collection tile.** This tile will always be in the same location on the page regardless of what Learning Hub Collection you are viewing.
- The Collection Welcome Page also features additional links to help you conveniently and quickly navigate to other important areas such as:
 - Service Delivery Enablement Matrix
 - Accepted Proven Professional Certifications Page
 - Certification Exam Preparation Guides
 - Exam Types, Purchase and Scheduling Guide
 - Partner Training Resources Page
 - Pearson VUE
 - Learning Hub Tutorial Access (this deck)
 - Connect with Learning Community

Your view of additional links on this page may differ from the sample provided depending on your specific Learning Hub Collection. These links are also updated periodically. We recommend you review available links when visiting your Learning Hub Collection.

My Training

Learning Path Progress

Learning Hub

My Credits & Purchases

Selected Learning Hub: DELL LEARNING HUB - PARTNER MULTI (Change Learning Hub)

Welcome To Learning Hub, Test Test

Select "Learn More" on the Learning Hub Partner Tutorial tile below to view our Learning Hub tutorial.

COLLECTION
Go to my Learning Hub Collection →

SERVICES DELIVERY ENABLEMENT MATRIX
SERVICES DELIVERY ENABLEMENT MATRIX →

ACCEPTED CERTIFICATIONS
PORTFOLIO/SOLUTIONS
COMPETENCIES
Learn More →

EXAM PREP GUIDE: SERVICES
DELIVERY COMPETENCIES
Learn More →

EXAM PREP GUIDE:
PORTFOLIO/SOLUTIONS
COMPETENCIES
Learn More →

EXAM TYPES, PURCHASE AND
SCHEDULING
Learn More →

ADDITIONAL PARTNER TRAINING
RESOURCES
Learn More →

GO TO PEARSON VUE
Learn More →

LEARNING HUB PARTNER TUTORIAL
Learn More →

CONNECT WITH LEARNING
COMMUNITY
Learn More →

Switching your Learning Hub Collection

From your **Collection Welcome Page**, you can also switch to another Learning Hub Collection:

- 1 If you have access to multiple Learning Hub Collections and you want to switch to another Collection, simply click on the **Change Learning Hub** link on the Collection Welcome Page next to the currently selected Learning Hub Collection name.
 - 2 Select the **Learning Hub Collection** you want to access from the pop-up window.
 - 3 On the Welcome Page, click on the **Collection** tile.
- The process can be repeated as needed to switch between your Learning Hub Collections.

The screenshots show the following steps:

- Step 1:** The user is on the 'Welcome To Learning Hub, Test Test' page. The 'Selected Learning Hub' is 'DELL LEARNING HUB - PARTNER MULTI'. A blue box highlights the 'Change Learning Hub' link next to the name. A red circle with the number '1' is next to it.
- Step 2:** A pop-up window titled 'Learning Hub' is shown. It contains a list of collections, with 'DELL LEARNING HUB - PARTNER MULTI' selected. A red circle with the number '2' is next to the pop-up.
- Step 3:** The user is back on the 'Welcome To Learning Hub, Test Test' page. The 'Collection' tile (with a play button icon) is highlighted with a red box. A red circle with the number '3' is next to it.

Viewing your Collection

- Once you have selected the **Collection** tile on the Collection Welcome Page, you will be taken to the Collection Page (like the sample shown below) which contains all the courses/packages included in the Collection. This page is arranged by category.

Learning Hub Collection

Expand the product category and/or use the 'Search Here' to filter.

1 Search here
Search training

Expand All Collapse All

FOUNDATIONS SKILLS CERTIFICATIONS 2

CONVERGED/HYPERCONVERGED INFRASTRUCTURE - COMPETENCY ALIGNED

★ PORTFOLIO SOLUTIONS - COMPETENCY ALIGNED

DATA PROTECTION - COMPETENCY ALIGNED

CLIENT - COMPETENCY ALIGNED

NETWORKING - COMPETENCY ALIGNED

★ STORAGE - COMPETENCY ALIGNED

SERVER - COMPETENCY ALIGNED

ON DEMAND LABS COMPETENCY ALIGNED

DELL APEX - COMPETENCY ALIGNED

PROFESSIONAL SERVICES - COMPETENCY ALIGNED

Selected Learning Hub: DELL LEARNING HUB - PARTNER MULTI (Change Learning Hub)

Welcome To Learning Hub, Test Test

Select "Learn More" on the Learning Hub Partner Tutorial tile below to view our Learning Hub tutorial.

COLLECTION
Go to my Learning Hub Collection →

SERVICES DELIVERY ENABLEMENT MATRIX
SERVICES DELIVERY ENABLEMENT MATRIX →

These categories align to the product competency categories utilized by the partner program. For example, in a competency-aligned collection:

- ★ The **Storage - Competency Aligned** category will contain the competency-aligned courses and packages aligned to the DTPP services delivery storage competencies.
- ★ The **Portfolio Solutions - Competency Aligned** category will contain the packages aligned to the Portfolio/Solutions list of accepted certifications, such as the Design and Operate certifications.

- 1 To use the "Search here" keyword search on the Collection Page, enter a keyword, title, course/package ID and you will see available courses/packages in the collection, regardless of category, that meet your search criteria.

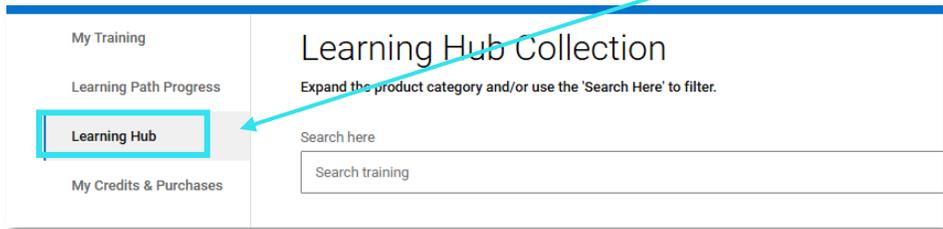
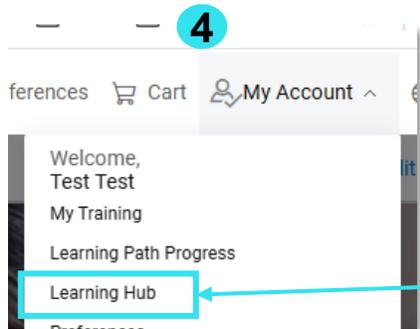
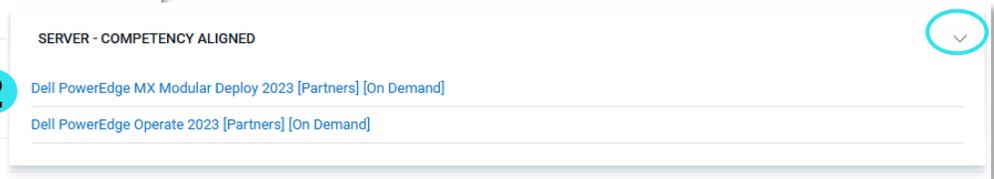
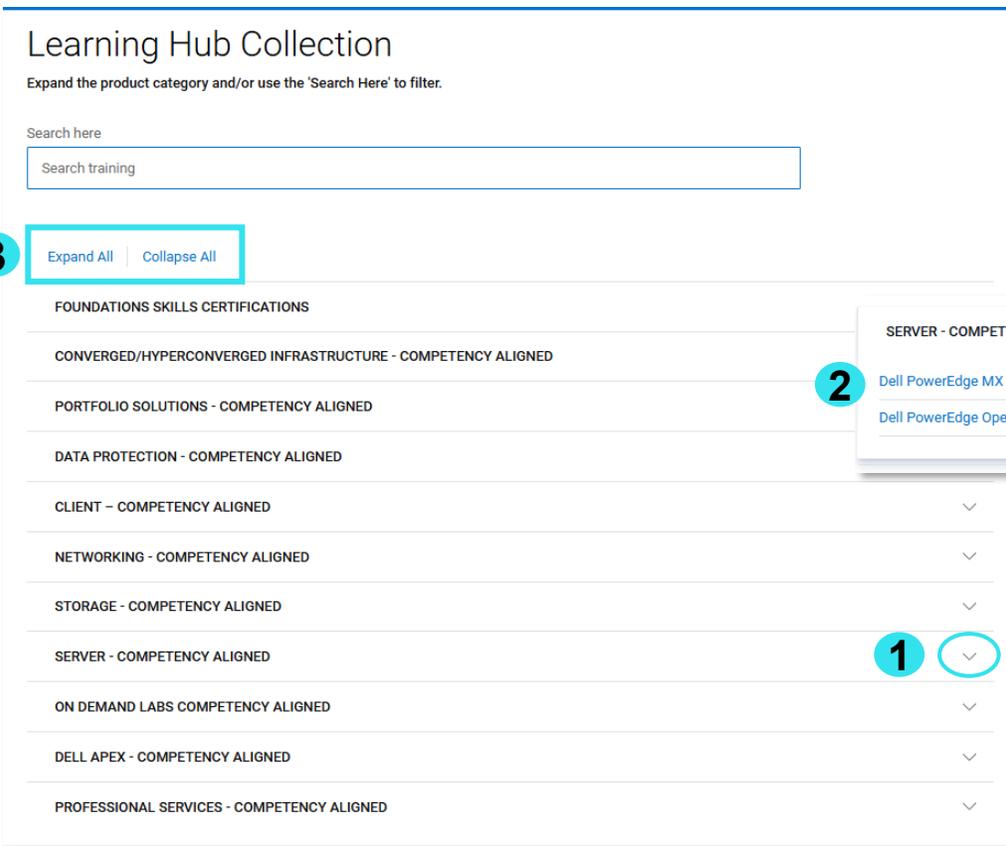
OR

- 2 Use the arrow down button to expand the category and see all the courses/packages available to you in that category.



The following slides will provide additional details and examples of how to search and register for courses/packages. While specific examples are shown, the same steps can be utilized to search and register for any course/package in a Collection.

Expanding a Category on a Collection Page



1 To expand a category on the Collection Page, click on the arrow down button to expand the category.

- Once you have expanded the category, you will see all courses or packages available in that category.

2 In this example, you can see the Server Competency Aligned category contains two packages. If you click on the package titles, you will be able to access the package details and register for the package.

3 To collapse the category, click on the arrow down button again. You can also use the Expand All and Collapse All options to expand or collapse all the categories on the page.

4 You can use your browser back button, your My Account > Learning Hub menu option or your Learning Hub left-menu option to return to the Collection Welcome Page.

Searching on a Collection Page

Learning Hub Collection

Expand the product category and/or use the 'Search Here' to filter.

Search here

PowerEdge MX

[Dell PowerEdge MX Modular Deploy 2023 \[Partners\] \[On Demand\]](#)

Learning Hub Collection

Expand the product category and/or use the 'Search Here' to filter.

Search here

PowerEdge

[Dell PowerEdge Server Concepts](#)

[Dell PowerEdge Operate 2023 \[Partners\] \[On Demand\]](#)

[Dell PowerEdge MX Modular Deploy 2023 \[Partners\] \[On Demand\]](#)

[Dell PowerEdge Operate 2023 \[Partners\] \[On Demand\]](#)

- To use the “Search here” keyword search on the Collection Page, enter a keyword, title, course/package ID and you will see available courses/packages in the collection, regardless of category, that meet your search criteria.
- In the first example, “PowerEdge MX” was entered, and the search results are showing any courses/packages in the collection with this keyword regardless of the category of the item. You can click on the title to view the details for that course/package and register.
- In the second example, “PowerEdge” was entered, and the search results are showing any courses/packages with that keyword regardless of the category of the items. You can click on the title to view the details for that course/package and register.
 - In this example, you see Dell PowerEdge Operate 2023 [Partners] [On Demand] listed twice. This is because the package is listed in two categories on the page, so the search results are showing both occurrences. You can click on either of the listed titles and will be taken to the correct package details.

Example: Registering for a Package (Portfolio/Solutions)

1 **Example:** The **Recommended Training** column of the [Accepted Proven Professional Certifications](#) page indicates the package title is **Dell Data Protection Design 2023 [Partners] [On Demand]**

- Within your Learning Hub Collection, locate the package via one of the following methods:

2 Enter package name **Dell Data Protection Design 2023 [Partners] [On Demand]** in the **Search Here** field

- Click on package title **Dell Data Protection Design 2023 [Partners] [On Demand]** in the search results

OR

3 Locate and expand  category for **Portfolio Solutions - Competency Aligned** and locate the package by title (titles are listed alphabetically)

- Click on package title **Dell Data Protection Design 2023 [Partners] [On Demand]** in the expanded category

4 Once you select the Package title, the **Package Details** page will display.

5 Select any course languages if needed, then click on **Get Started** to register for the package. *(Disregard any price shown.)*

6 The package will then display on the Learning Path Progress page. You can then click on **Show Courses** and launch the courses within the package.

TECHNOLOGY ARCHITECT (TA) / DESIGN			
CATEGORY	CERTIFICATION TITLE	VERSION	RECOMMENDED TRAINING
	<i>click on certification title to view exam description</i>		<i>click on package or course name to view details</i>
Data Protection Design / Specialist	Dell Data Protection Design 2023	Current (1)	Dell Data Protection Design 2023 [Partners] [On Demand]
	OR		
	Specialist – Technology Architect, Data Protection Version 2.0* (retiring 2/28/2023)		
	Specialist - Technology Architect, Data Protection Version 1.0*	Previous (N-1)	No longer available*

Search here

2 Dell Data Protection Design 2023 [Partners] [On Demand]

→ Dell Data Protection Design 2023 [Partners] [On Demand]

3 PORTFOLIO SOLUTIONS - COMPETENCY ALIGNED 

→ Dell Data Protection Design 2023 [Partners] [On Demand]

4 Dell Data Protection Design 2023 [Partners] [On Demand]

Package Number: MR-7MM-DDPD2023

5 Dell Data Protection Design 2023 [Partners] [On Demand]
Package
1,000.00 USD / 1000 Training Credits
Training Credits

Get Started

6 Results 1 - 1 of 1

Dell Data Protection Design 2023 [Partners] [On Demand]

0%  **Show Courses** ▾

 After completing the above process, you can access the package in the future via the **Learning Path Progress** option under the **My Account** menu option.

Example: Registering for a Package (Services Delivery)

1 Example: The **Recommended Training** section on the [Competency Requirements](#) page indicates the package title is **Dell Unity Deploy and Operate 2023 [Partners] [On Demand]** and the ID/Number is **MR-7MM-UTYDO230**.

- Within your Learning Hub Collection, locate the package via one of the following methods:

2 Enter package title **Dell Unity Deploy and Operate 2023 [Partners] [On Demand]** or ID/Number **MR-7MM-UTYDO230** in the **Search Here** field. (title shown in sample)

- Click on package title **Dell Unity Deploy and Operate 2023 [Partners] [On Demand]** in the search results.

OR

3 Locate and expand  category for **Storage - Competency Aligned** and locate the package by title. (titles are listed alphabetically)

- Click on package title **Dell Unity Deploy and Operate 2023 [Partners] [On Demand]** in the expanded category.

4 Once you select the Package title, the **Package Details** page will display.

5 Complete any course language selections and then click on **Get Started** to register for the package. (Disregard any price shown.)

6 The package will then display in the **Learning Path Progress** page. You can then click on **Show Courses** and launch the courses within the package.

Resource Level Requirements	
Current Requirement (N)	Dell Unity Deploy 2023
Recommended Training (ID/ Number, Name)	MR-7MM-UTYDO230 Dell Unity Deploy and Operate 2023 [Partners] [On Demand]
	MR-7MM-UTYDO23C Dell Unity Deploy and Operate 2023 [Partners] [Classroom]
Previous Requirement (N-1)	Specialist - Implementation Engineer, Dell EMC Unity Solutions Version 2.0 (Retired)

Current Requirement (N): Click on the hyperlinked title to view the Certification Product Page and Exam Description. Training-only requirements will not be hyperlinked. **Recommended Training:** On Demand and Classroom training options listed when available. Click on the hyperlinked training title to view training details, duration and to register. Dell Learning Hub Partner Plan users can access listed On Demand training in their collection. **Resources:** See the [Training Resources](#) section of this deck for information on locating recommended training and exam preparation.

1

Search here

→ [Dell Unity Deploy and Operate 2023 \[Partners\] \[On Demand\]](#)

3

STORAGE - COMPETENCY ALIGNED 

→ [Dell Unity Deploy and Operate 2023 \[Partners\] \[On Demand\]](#)

4

Dell Unity Deploy And Operate 2023 [Partners] [On Demand]

Package Number: MR-7MM-UTYDO230

6

Results 1 - 1 of 1

[Dell Unity Deploy and Operate 2023 \[Partners\] \[On Demand\]](#)

0%  [Show Courses](#) 

5

Dell Unity Deploy And Operate 2023 [Partners] [On Demand]
Package
1,000.00 USD / 1000 Training Credits
Training Credits

[Get Started](#)

 After completing the above process, you can access the package in the future via the **Learning Path Progress** option under the **My Account** menu option.

Example: Registering for a Course (Services Delivery)

- 1 **Example:** The **Recommended Training** section on the [Competency Requirements](#) page indicates the available On Demand course title is **PowerEdge Corrective Maintenance** and the ID/Number is **ESSVRD06031**.
 - Within your Learning Hub Collection, locate the course via one of the following methods:
 - 2 Enter course title **PowerEdge Corrective Maintenance** or ID/Number **ESSVRD06031** in the **Search Here** field. (title shown in sample)
 - Click on course title **PowerEdge Corrective Maintenance** in the search results.
 - OR
 - 3 Locate and expand  the category for **Server - Competency Aligned** and locate the course by title. (titles are listed alphabetically)
 - Click on course title **PowerEdge Corrective Maintenance** in the expanded category.
- 4 Once you select the course title, the course registration page will display. Select the radio button next to your preferred language (if applicable) and click on **Register** to register for the course.
 - You may also see a **Launch** button if you have already registered for the course at an earlier time or via a package registration. Click on the **Launch** button to launch the course.

Resource Level Requirements: Remote and Onsite Support	
Current Requirement (N)	Complete one of the following: PowerEdge Corrective Maintenance [On Demand; ESSVRD06031] OR Dell EMC PowerEdge Corrective Maintenance [On Demand; ES501SVR00750] (Retired)
Recommended Training (ID/ Number, Name)	ESSVRD06031 PowerEdge Corrective Maintenance
Previous Requirement (N-1)	N/A

1

Search here

→ PowerEdge Corrective Maintenance

2

SERVER - COMPETENCY ALIGNED 

→ PowerEdge Corrective Maintenance

3

PowerEdge Corrective Maintenance ×

Course ID: ESSVRD06031 | Duration: 03:30
[Course Description](#)

Location	Language	Start Date	End Date	Session
<input checked="" type="radio"/>	English	09/11/2023		
<input type="radio"/>	Simplified Chinese	09/11/2023		
<input type="radio"/>	French	09/11/2023		
<input type="radio"/>	German	09/11/2023		
<input type="radio"/>	Italian	09/11/2023		
<input type="radio"/>	Japanese	09/11/2023		
<input type="radio"/>	Portuguese	09/11/2023		
<input type="radio"/>	Spanish	09/11/2023		
<input type="radio"/>	Korean	09/11/2023		

[Register](#)

4



After completing the above process, you can access and launch the course via the **My Training** option under the **My Account** menu option.

For Sample Use Only

Accessing Previously Registered Courses and Packages

Accessing Previously Registered Courses and Packages:

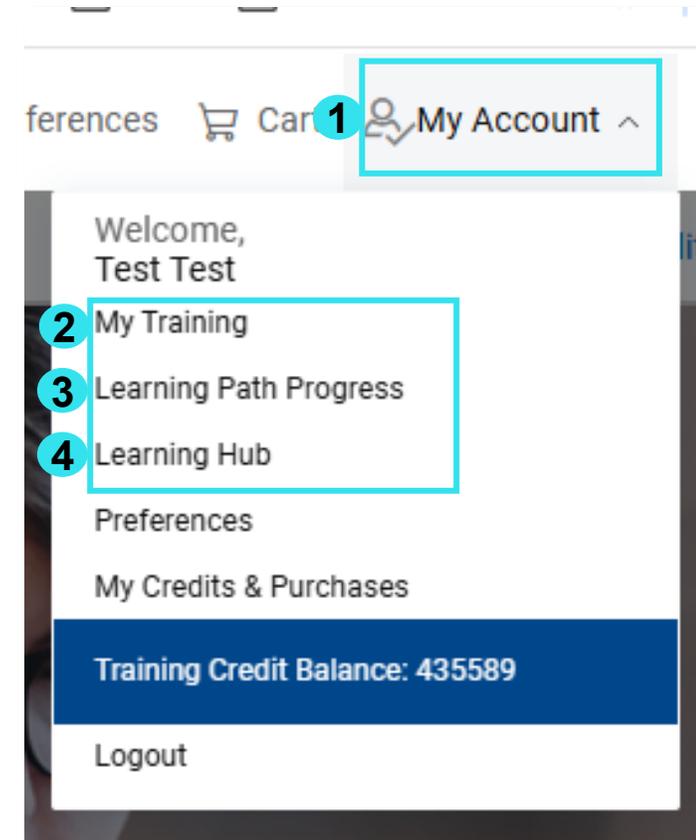
- If you have **previously** registered for a course or package via **Learning Hub**, you **do not** have to go back into **Learning Hub** to re-access the course/package each time after your have registered for it.

1 Go to **My Account**, then select:

2 **My Training** to access previously registered courses or labs

3 **Learning Path Progress** to access previously registered packages

4 If you are registering for a package, course or lab in your Dell Learning Hub Partner Plan for the **first** time, please access and select the item from your Collection within **Learning Hub** to ensure you are utilizing your Dell Learning Hub benefits.





Support

Support Options

- **Dell Learning Support:** Click [here](#) to visit the Dell Learning Support page
- **Dell Learning Hub:** Click [here](#) to visit the Dell Learning Hub page
- **Partner Resources Page:** Click [here](#) to visit the Partner Resources page for helpful information on preparing for certification exams and more
- **Competency Requirements and Partner Program General Questions:**
 - Review the [Accepted Proven Professional Certifications](#) or [Services Competency Matrix](#) page
 - Consult with your Partner Account Manager
 - Submit a case to the [Partner Services Helpdesk](#) located within the “Support” menu option on the [Partner Portal](#)

For your convenience, the information contained within this deck is also available via a walk-through demonstration video.

Please click [here](#) to access the video.

