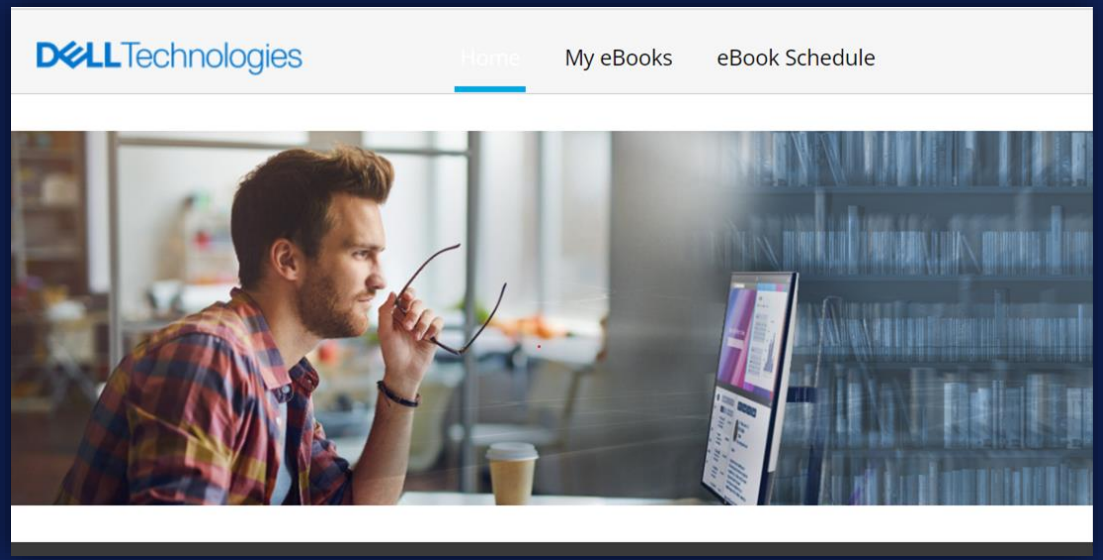
Welcome to the Dell Technologies eBooks Platform

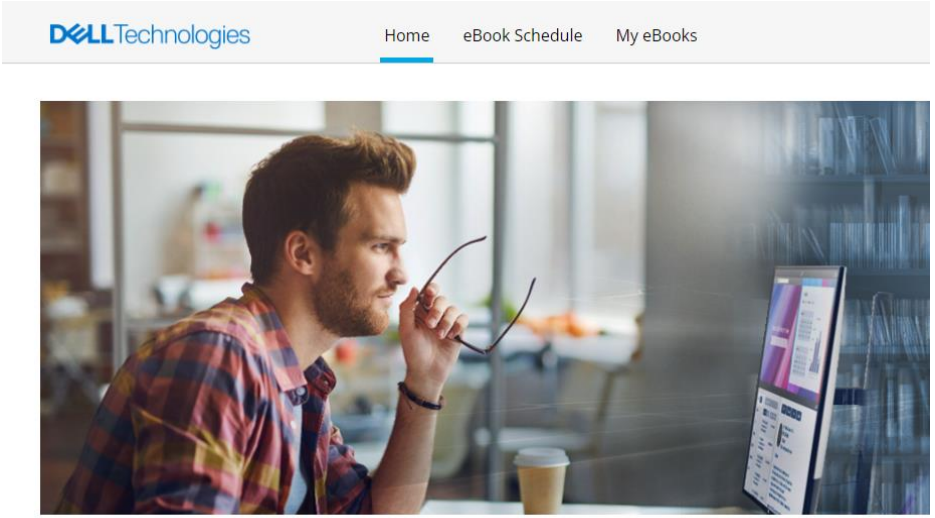


DELL Technologies

Welcome to the Dell Technologies eBooks Platform!

The Dell Technologies eBooks platform is designed to provide the eBooks you need for your Dell Learning classes.

This document will walk you through the interface and explain its features.



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About eBooks

- Dell Learning is currently managing participant guides in the form of eBooks through our partner Raven360. The eBooks allow Dell Technologies to control and manage the guides, as well as provide a level of security of our intellectual property. This eBook solution distribute student materials in an electronic format which can be accessed anywhere and anytime from a PC, laptop, tablet, or smartphone.
- The electronic material is like a printed book while providing the ability to bookmark, make notes, and highlight key concepts in the text. The content is managed, delivered, and tracked in a secure method worldwide to any device including the user's own device. The tracking capability provides access to key analytics gaining valuable insights into how students use the training materials.

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Supported Browser Versions

Browser	Supported versions
Chrome	Latest
Firefox	Latest
Edge	Latest
IE	No longer supported
IE Mobile	No longer supported
Safari	Latest
iOS	Latest
Android	Nougat (7.0), Marshmallow (6.0), Lollipop (5.1), KitKat (4.4)

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Accessing Your Account and Additional Resources

- The course utilizes an eBook provided by Raven360.
- ***If you did not receive your registration confirmation email and have not already accessed your eBook, please go to https://cloud.contentraven.com/dell-emc/ and navigate to the eBook Schedule tab to access the course materials.***
- This video provides a walkthrough of the document viewer tool available in the Dell Learning eBook platform.
- https://academy.raven360.com/Public/?li=I7LkVcZBUD4EbD4%2fPwIeUA%3d%3d

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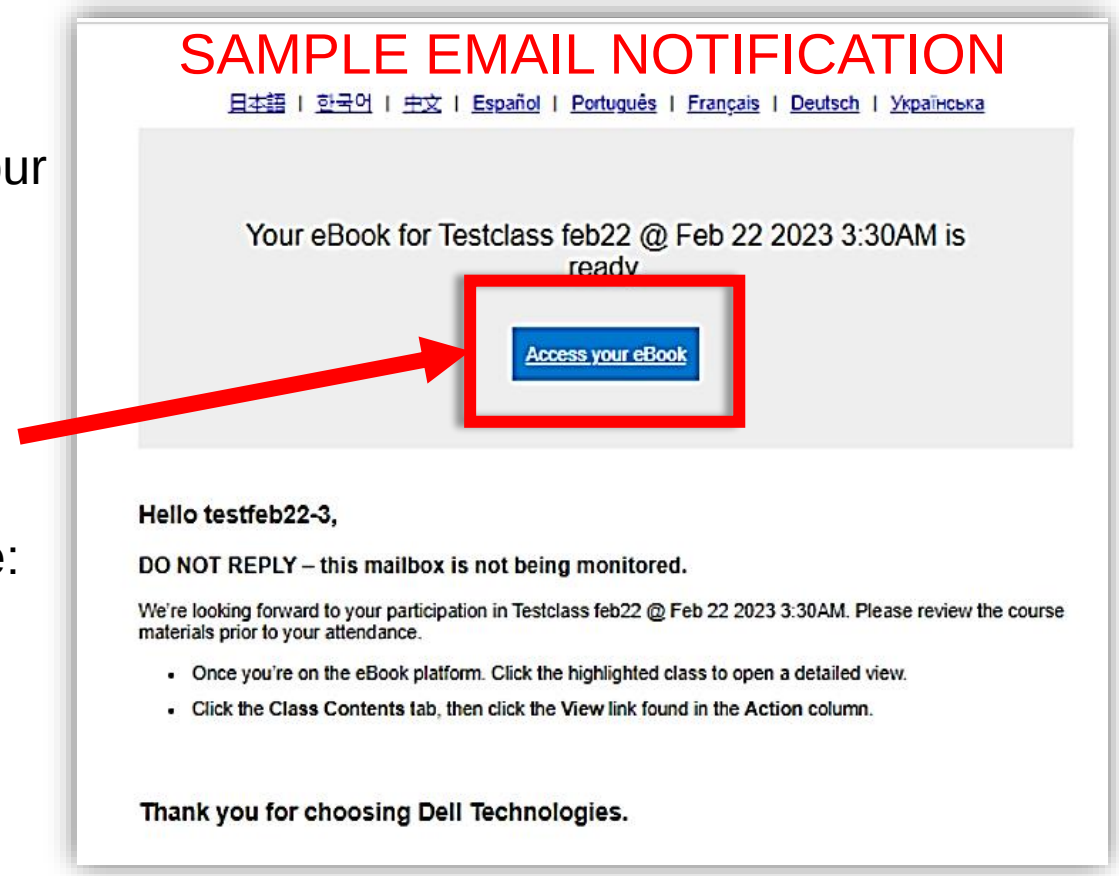
Email Notification of Your Upcoming Class

- You will receive an email from Dell Learning (DellLearning@raven360.com) with a link to access your eBooks three days prior to the start of your class.

  Click the blue box 'Access your eBook' in the email to log into the eBooks platform.

- You can also access the eBooks platform directly. **Bookmark the URL to access your eBooks anytime**: https://cloud.contentraven.com/dell-emc/



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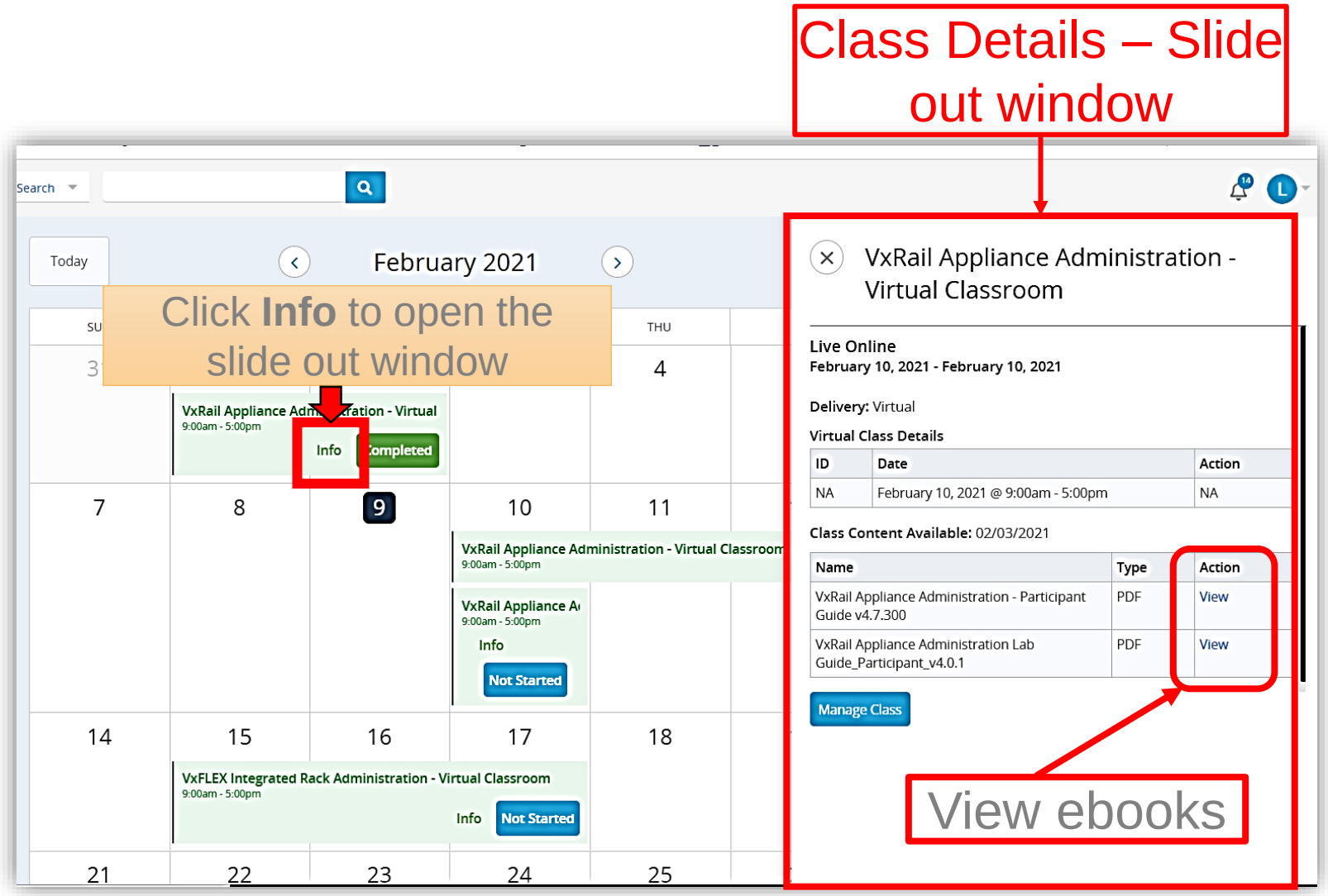
eBook Schedule - Calendar View

- The **eBook Schedule** view shown here appears.
- The classes you're enrolled to attend are displayed in a **Calendar View**.
- Click the **Info button** in the calendar view to open the slide out window.
- The **slide out** window on the right shows a **detailed view** of the upcoming class.
- *Click the **View** button* in the class detail slide out to access the eBooks.



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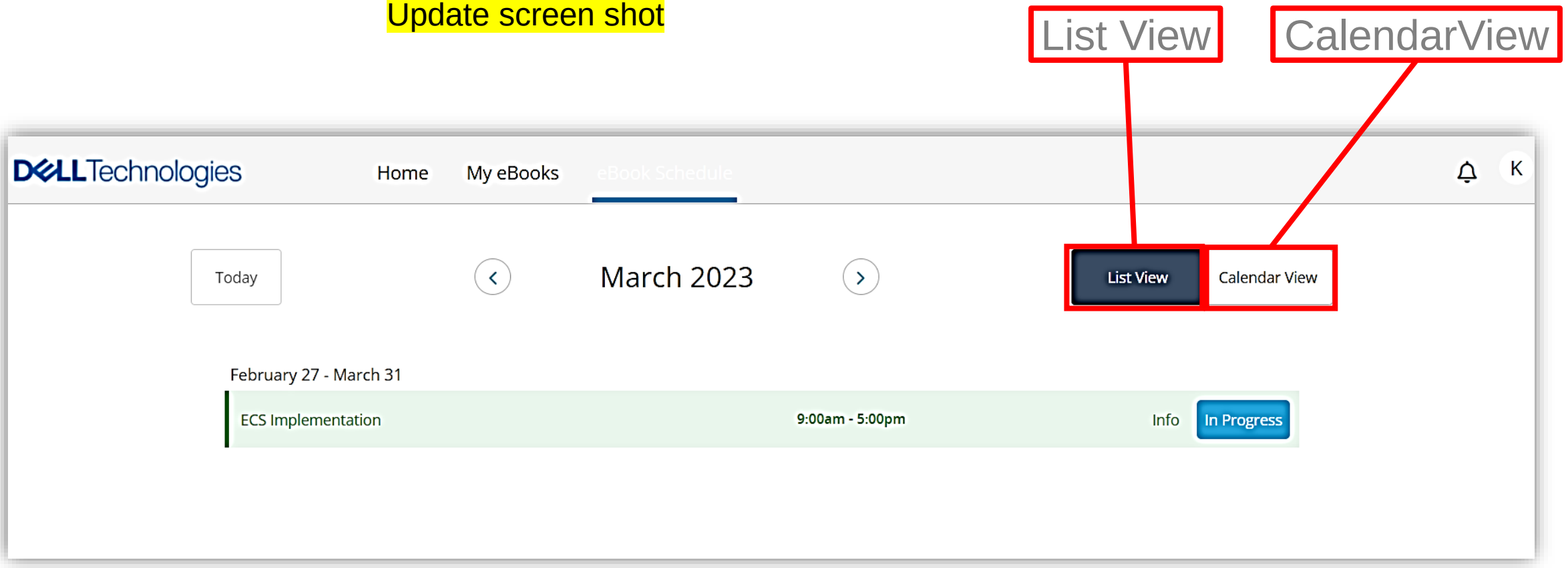
eBook Schedule - List View

In addition to the calendar view, there is also a List View you may choose to view your upcoming classes.

Update screen shot



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Menu Options – Home tab

You can use the tabs at the top of the page to access additional view options.

In the **Home page** you can access some additional resources to help you use the platform:

- About eBooks guide
- eBooks FAQs
- Mobile eBooks

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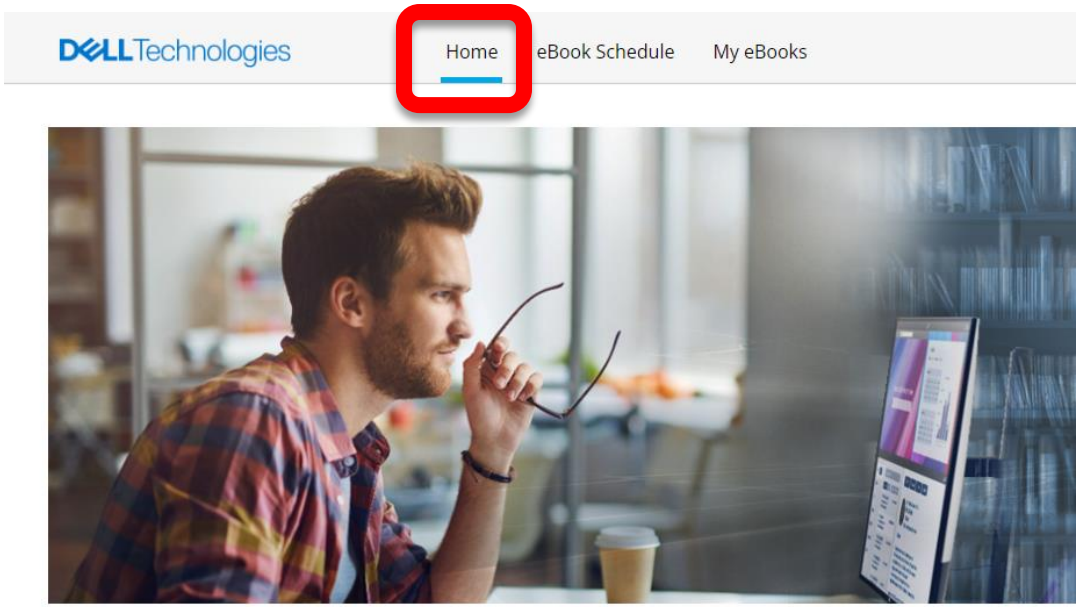

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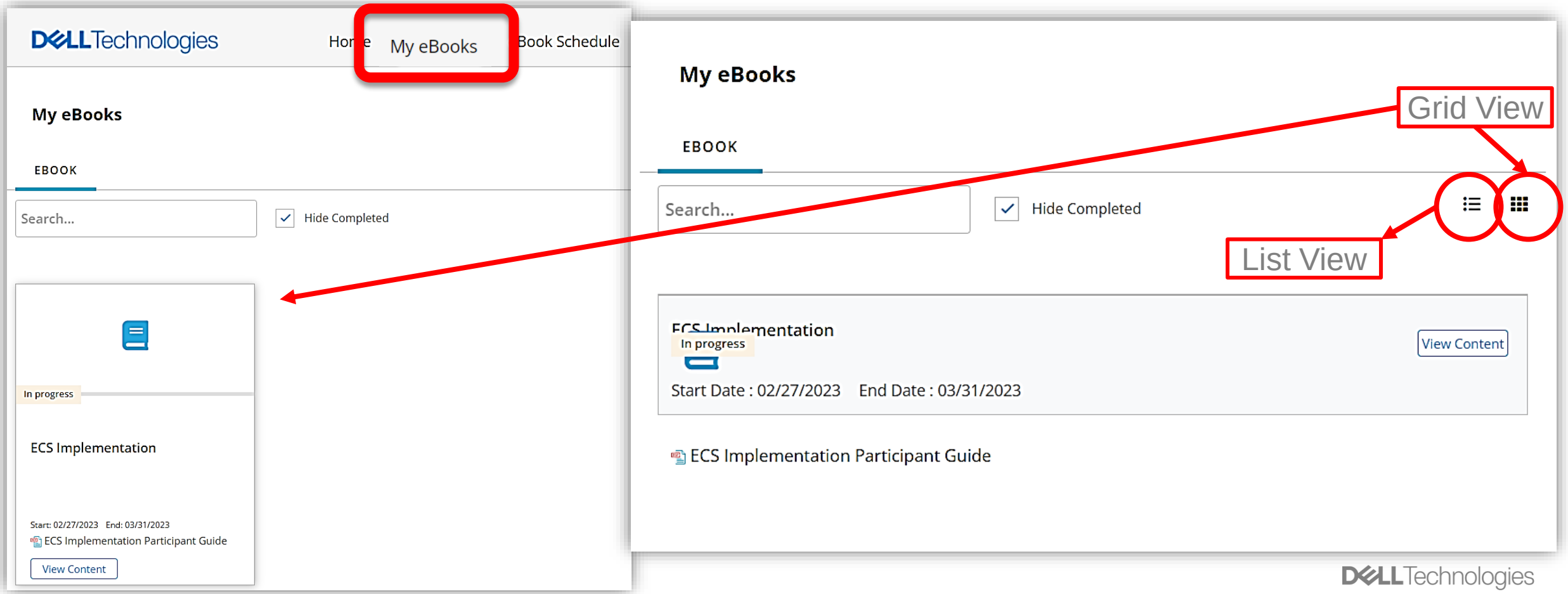
Menu Options – My eBooks

The **My eBooks page** gives you quick access to all the eBooks for any of the classes you've attended over the past year. as well as the class you are currently enrolled in.

You can view the eBooks in either a Grid View or List View

Update screen shot



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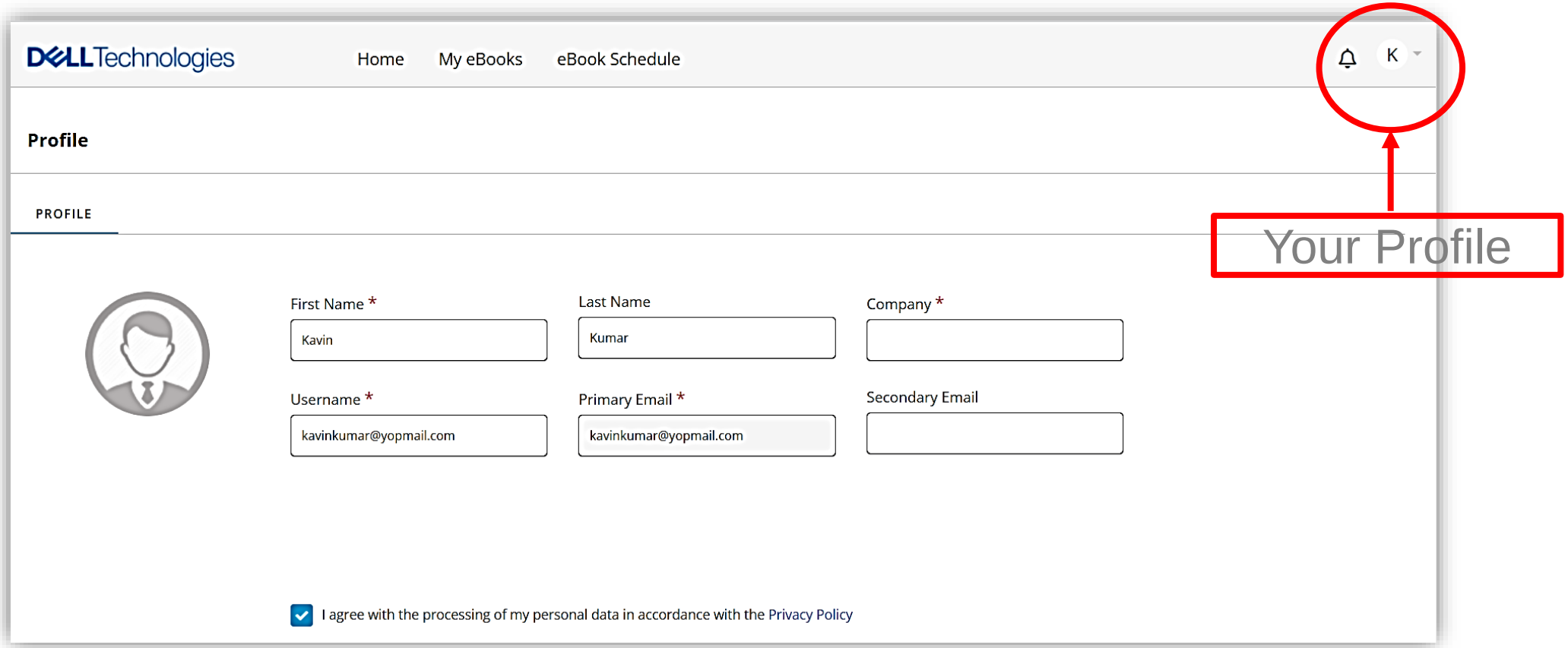
Your Profile

You can access your **Profile** in the platform at any time to update your information:

- Click the **Profile icon** in the top right of the page to open the edit profile screen
- Here you can update your personal information and add a secondary email address.



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Questions?

Questions?

Find answers at Dell Learning support overview.

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